Coronavirus COVID-19 Readiness

Coronavirus COVID-19 has created a lot of uncertainty throughout the world, but we want to assure all of our customers that we're doing everything possible to ensure you continue to receive the excellent service for which Mercury is known. Wait times might be a little longer than normal, but be assured that we will be here when you need us.

File a claim

You can report a claim 24/7. Just call our claims hotline at **(800) 503-3724**.

Go online

You can login to your customer portal account 24/7 to pay your bill, view policy information and get answers to your questions.

Go to Your Customer Portal →

Payment options

We make it easy to quickly pay your bill.

Payment Options →

Give us a call

Do you have questions? We have answers. Give us a call at **(800) 503-3724**.

We also understand this situation impacts everyone differently, and we recognize it can put a financial strain on some of our customers. Mercury is here to help, so if you are facing financial difficulties as a result of the Coronavirus outbreak, please give us a call to discuss how we might be of assistance.